



**LIBERTY**

# **Liberty and Calibre Stable Returns**

## **Principles and Practices of Financial Management (PPFM)**

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## 1 Introduction

The Liberty and Calibre Stable Returns Funds utilise modern investment and risk management techniques, seeking long term growth, while minimising short term investment uncertainty for our policyholders. These portfolios are **different** from traditional smoothed bonus portfolios, in that they:

- do not offer investment guarantees
- only apply return smoothing to minimise return volatility, **not** to preserve capital
- reduce capital losses as a result of the investment mandate, and **not** through a Liberty guarantee
- do not result in any conflict of interest for the Liberty shareholders. All the returns generated in accordance with the portfolio's investment mandate are for the benefit of the policyholders.

### 1.1 The Purpose of the Liberty and Calibre Stable Returns PPFM

This document sets out the Principles and Practices of Financial Management (PPFM) of the Liberty and Calibre Stable Returns Funds in accordance with Directive 147 issued by the Financial Services Board (FSB).

Liberty is committed to providing open and honest communication and we believe that this PPFM assists with that aim. The two Stable Returns Funds are managed in accordance with these Principles and Practices.

The purpose of this PPFM is to document how Liberty will manage its discretion on the features outlined above in the introduction. This document:

- explains the nature and extent of the discretion available; and
- shows how competing or conflicting interests or expectations of different groups and generations of policyholders are managed so that policyholders are treated fairly. The discretion only gives rise to competing or conflicting interests between policyholders and shareholders where Liberty provides a minimum investment guarantee over and above the returns of the portfolios as part of the product construct that invests in the portfolio.

Users of this PPFM should note that this document explains the management of discretion on the Stable Returns Funds; and does not give advice as to the benefits of investing in these Funds.

## 1.2 Description of product

The Stable Returns Funds target the following returns over rolling three-year periods:

- IPF and CPF tax funds: CPI + 0.7% p.a. Net of administration charges and life fund taxes; and
- RTF and UPF tax funds: CPI + 2.2% p.a. Net of administration charges

The portfolio also aims to reduce the risk of capital losses and reduce the volatility of returns experienced by policyholders over the short to medium term.

Capital preservation is not guaranteed by the portfolio, but is rather a result of the portfolio's asset allocation strategy. Whilst the portfolio offers no investment guarantee, the Liberty product that invests in the portfolio may however offer guarantees.

The portfolio declares returns monthly in advance, based on a Monthly Return Declaration Formula (see section 3.1.1 below), which is also designed to reduce the volatility of returns over the short to medium term. Due to the unique nature of the portfolio's overall value proposition, the Monthly Return Declaration Formula together with the investment mandate, have been designed to balance the need for market responsiveness (i.e. performance comparable to Absolute Return portfolios under changing market conditions), and the objective of reducing volatility experienced by policyholders. This need for balance means that the portfolio's declared returns may be slightly more volatile than those of traditional guaranteed smoothed bonus funds.

The Monthly Return Declaration Formula is designed to facilitate return smoothing over the short term. However should significant changes in economic conditions prevail, and the portfolio's Return Smoothing Reserve percentage (RSR (%)) either becomes too large or too low, Liberty will declare an RSR Immediate Adjustment (%) (see section 3.1.2 below), or amend the Monthly Return Declaration Formula.

Liberty further reserves the right to declare an Ad-Hoc Return (see section 3.1.3 below) if, in the Head of Actuarial Function's opinion it is necessary to do so in the best interests of policyholders.

These measures will be aimed at stabilising the portfolio's RSR (%) and protecting the interests of remaining policyholders, by limiting the scope for selection against the portfolio.

Liberty will also apply discretion when it comes to other measures (such as notice periods) aimed at protecting existing policyholders against selection against the portfolio.

### *1.3 Discretionary Participation Products (DPP)*

A PPFM is required for Discretionary Participation Products (DPP) in accordance with Directive 147. Since the Stable Returns Funds may involve the declaration of an Ad-Hoc Return, or deviation from the portfolio's stated Monthly Return Declaration Formula, there is discretion on the level and timing of such a change. There is also discretion on measures to be taken to protect policyholders against selection against the portfolio.

### *1.4 Principles*

The principles:

- are enduring statements of the overarching standards that Liberty adopts in managing discretionary participation products; and
- describe the business model used for managing the discretionary aspects of Liberty's discretionary participation policies and in responding to longer-term changes in the business and economic environment.

We do not expect to change the principles often and, except with the permission of the Regulator, we will give at least three months advance written notice to discretionary participation policyholders of any changes to the principles.

### *1.5 Practices*

The practices:

- describe Liberty's current approach to managing discretionary participation products and responding to changes in the business and economic environment in the short term; and
- are intended to contain sufficient detail to enable an understanding by a knowledgeable observer of the material risks and rewards from effecting a discretionary participation policy with Liberty.

We expect to change the practices as the circumstances in our business environment change. We will advise discretionary participation policyholders of any change in the practices, within a reasonable period of the change becoming effective, for example in conjunction with a monthly declared return statement.

## *1.6 Communication of the PPFM*

The latest version of the PPFM will be available on the Liberty website and will be available on request to interested parties.

## *1.7 Monitoring compliance*

It is the responsibility of the Liberty Board of Directors (Board) to ensure that the company manages DPP in line with the principles and practices set out in this document. The Board has delegated this responsibility to the Liberty Group Actuarial Committee (GAC) who will report to the Board annually on this compliance.

## *1.8 Changes to the PPFM*

Any changes to the PPFM must be approved by the Liberty Board, which may be delegated to the GAC. The Board may seek the advice of the Liberty Head of Actuarial Function in considering such changes.

## *1.9 Approval of discretionary actions*

The Head of Actuarial Function is responsible for the approval of the following:

- Monthly Declared Returns, based on the stated Monthly Return Declaration Formula.
- The level and timing of the RSR Immediate Adjustment (%)
- The level and timing of the Ad-Hoc Returns
- Amendments to the stated Monthly Return Declaration Formula,
- Other measures aimed at protecting policyholders against selection against the portfolio

## 2 Return Declaration Philosophy

### 2.1 Overriding Principles

- 2.1.1 *The overriding principles will take precedence over any other principles.*
- 2.1.2 *Liberty will meet all its contractual obligations, legal and regulatory requirements. In the event of a conflict arising between the PPFM and the policy conditions, the policy conditions will prevail.*
- The policy conditions include provisions that afford Liberty the ability to amend policy benefits in response to external taxation and regulatory changes. Policyholders are urged to familiarise themselves with the relevant clauses in their contracts.*
- 2.1.3 *The business will be managed having regard to policyholder reasonable benefit expectations which have arisen from original contractual entitlements as well as past practice by Liberty, industry practice and representations made to policyholders.*
- 2.1.4 *Subject to the above, Liberty aims to achieve fairness of treatment between different types and groups of discretionary participation policyholders, and between them and shareholders.*

### 2.2 Objective

The main objectives of the Calibre and Liberty Stable Returns Funds' Return Declaration Philosophy are:

- 2.2.1 *Supporting the portfolio's overall value proposition, of attractive inflation-beating returns over the long term, with reduced return volatility in the short to medium term.*
- 2.2.2 *Declaring stable returns to policyholders, while also being responsive to underlying market returns. Declared returns can be positive or negative.*
- 2.2.3 *Manage the portfolio's Return Smoothing Reserve such that it allows the portfolio to declare stable returns commensurate with policyholder expectations, while also considering point 2.2.4 below.*
- 2.2.4 *Minimise cross-subsidisation of returns between the policyholders within the portfolio, declaring stable returns broadly in line with the performance of the portfolio's underlying assets.*

## 3 Financial Management of the Liberty and Calibre Stable Returns Funds

### 3.1 Background

The return on the Liberty and Calibre Stable Returns Funds comprises the following components:

- The **Monthly Return (%)** is declared monthly in advance and is applied as a daily rate during the month. It incorporates the portfolio's Base return (%), and an adjustment (the RSR Monthly Moderator (%)) which takes account of the target funding level. The declared returns can be positive or negative, and the calculation methodology is described in section 3.1.1.
- The **RSR Immediate Adjustment (%)** allows for significant deviations of the RSR (%) from the target level, and the calculation methodology is described in section 3.1.2. The RSR Immediate Adjustment (%) takes effect immediately on the day that it is declared and can be positive or negative.

The portfolio's RSR is the difference between the total of all policyholder liabilities based on the prior declared returns (Investment Account Value) and the market value of the assets underlying the policyholder investments in the Fund (Market Account Value). The RSR is then expressed as a percentage of the Investment Account Value, using the formula below, and this percentage is called the RSR (%).

$$\text{RSR (\%)} = ((\text{Market Account Value} - \text{Investment Account Value}) / \text{Investment Account Value}) * 100$$

### 3.1.1 Monthly Return Declaration Formula

<b>Monthly Return (%) = Base Return (%) + RSR Monthly Moderator (%)</b>	
<i>Base Return (%) = ((1 + CPI + 0.7%)<sup>1/12</sup> - 1) * 100</i>	<i>for IPF and CPF tax funds</i>
<i>Base Return (%) = ((1 + CPI + 2.2%)<sup>1/12</sup> - 1) * 100</i>	<i>for RTF and UPF tax funds</i>
<i>RSR Monthly Moderator (%) for UPF and RTF funds</i>	
<i>= max(0; (RSR (%) - 2%) / 12) if RSR (%) &gt; 0 and</i>	
<i>= RSR (%) / 12 if RSR (%) &lt;= 0</i>	
<i>RSR Monthly Moderator (%) for IPF and CPF tax funds = RSR Monthly Moderator (%) as calculated for UPF and RTF funds, adjusted for life fund taxes</i>	

The CPI rate used in the formula is the published annual CPI rate (lagged by 3 months).

The portfolio targets a long term RSR (%) of between 0% and 2%, as this aligns the return declared to policyholders of a particular generation with the return earned on the underlying assets of that generation.

The declaration process for these funds will work as follows:

- Asset and liability values for the portfolio are calculated based on transaction and unit price data. This will occur as close as practicable to the end of the month.
- The Monthly Return Declaration may be positive or negative and is made on the 1st of each month and accrues linearly over the month.

This Monthly Return Declaration Formula has been designed and tested to fit the prevailing economic conditions at the time the product was developed, and any minor changes that may occur in the future. In order to protect remaining policyholders, Liberty however reserves the right to deviate from this formula should significant changes in economic conditions prevail in the future.

### 3.1.2 *RSR Immediate Adjustment (%)*

Significant deviation of the RSR (%) from the target level could result in:

- significant cross-subsidisation of returns received between existing and new policyholders
- subsequent declared monthly returns deviating significantly from the portfolio's base return.

For example, a sudden drop in the RSR (%) from 0% to -10% would mean that new policyholders that join just after the drop would have to receive reduced (and even negative) declared returns over the subsequent months, as the RSR (%) is being returned to 0%. This may result in a significant disconnect between the declared returns received by these new policyholders, and the returns actually generated on their underlying assets since joining the portfolio.

For this reason, the RSR (%) level will be monitored daily (or as often as practicable) and should the RSR (%) drop to a level of -5%, an immediate negative return will be declared so as to return the RSR to at least -2.5%. This is subject to Liberty's discretion, should such an adjustment be deemed by the Head of Actuarial Function to be contrary to the best interests of policyholders.

In a similar manner, should the RSR (%) grow above a positive 5%, an immediate positive return would be declared so as to return the RSR (%) to a maximum of 2.5%. This is subject to Liberty's discretion, should such an adjustment be deemed by the Head of Actuarial Function to be contrary to the best interests of policyholders.

This RSR Immediate Adjustment (%) once declared will vest immediately, unlike the Monthly Declared Return that accrues over the month of declaration. The RSR Immediate Adjustment (%) can be positive or negative.

### 3.1.3 *Ad-Hoc Return*

The Ad-Hoc Return is intended to minimise cross-subsidisation by ensuring that the returns earned on assets of each generation of policyholders are shared by that particular generation. An example of when the Ad-Hoc return might be imposed is when large cashflows, whether positive or negative, have the potential to unduly prejudice existing policyholders. This Ad-Hoc Return will be declared when the Head of Actuarial Function deems it to be in the best interests of the policyholders and will vest immediately, unlike the Monthly Declared Return that accrues over the month of declaration. The Ad-Hoc Return can be positive or negative.

#### 3.1.4 *Measures aimed at protecting policyholders against selection against the portfolio*

Additional measures may be taken where in the opinion of Liberty's Head of Actuarial Function they are necessary to protect policyholders in the portfolio. This would for example be relevant in situations where withdrawals from the portfolio result in adverse consequences for remaining policyholders. Notice periods will be applicable on disinvestment from the portfolio, intended for the protection of all policyholders within the portfolio, depending on the amount disinvested. Notice periods can be waived, at Liberty's discretion.

## 3.2 Principles

- 3.2.1 *Liberty does not provide any investment guarantee on the Stable Returns Funds*
- 3.2.2 *Liberty does not participate in the distribution of the portfolio's Return Smoothing Reserve*
- 3.2.3 *The Stable Returns Funds will only deviate from the Monthly Return Declaration Formula in cases where it is deemed in the best interest of the policyholders invested in the portfolio to do so.*
- 3.2.4 *The RSR Immediate Adjustment (%) will be declared where it is deemed that declaring returns in accordance with the portfolio's Monthly Return Declaration Formula will or may result in significant cross-subsidisation between the policyholders invested in the portfolio as a result of the RSR (%) exceeding 5% or falling below -5%.*
- 3.2.5 *The Ad-Hoc Return will be declared where it is deemed that declaring returns in accordance with the portfolio's Monthly Return Declaration Formula will or may result in significant cross-subsidisation between the policyholders invested in the portfolio.*

## 3.3 Practices

- 3.3.1 *The portfolio will declare monthly returns through the Monthly Return Declaration Formula unless prevailing economic conditions render it necessary to deviate from this.*
- 3.3.2 *Should an Ad-Hoc Return or RSR Immediate Adjustment (%) be declared, it will be declared across the entire portfolio through an adjustment in the portfolio's Investment Account unit price.*
- 3.3.3 *The Ad-Hoc Return or RSR Immediate Adjustment (%) vests immediately on declaration.*
- 3.3.4 *The Ad-Hoc Return or RSR Immediate Adjustment (%) can be declared on any calendar date, and will not necessarily be declared on the 1st of the month.*
- 3.3.5 *The Ad-Hoc Return or RSR Immediate Adjustment (%) declared is designed to "bring forward" the returns that would have been declared by the portfolio's Monthly Return Declaration Formula in subsequent months.*

- 3.3.6 *Should an Ad-Hoc Return or RSR Immediate Adjustment (%) be declared, it will result in an immediate shift (up or down depending on the value of the relevant Return declared) in the portfolio's Investment Account unit price. The unit price will then continue accumulating (from this new level) at the rate of the regular monthly declared return as per the portfolio's Monthly Return Declaration Formula.*
- 3.3.7 *The portfolio's Return Smoothing Reserve will be monitored regularly to determine if there is a need to declare either an Ad-Hoc Return or an RSR Immediate Adjustment (%). The Return Smoothing Reserve will also be monitored to determine if there is a need to amend the portfolio's Monthly Return Declaration Formula.*
- 3.3.8 *Notice periods will be applicable on disinvestment from the portfolio, intended for the protection of all policyholders within the portfolio. Notice periods can be waived, at Liberty's discretion.*

## 4 Glossary of Technical Terms

### 4.1 *Ad Hoc Return*

A return declared at the discretion of the Head of Actuarial Function to minimise cross subsidies between different generations of policyholders that could result from large flows into or out of the portfolio.

### 4.2 *Discretionary participation policies (DPP)*

In accordance with Directive 147, Discretionary Participation Policies (DPP) have certain features that normally include some or all the features below:

- using premiums to invest in a pooled fund made up of a range of assets, a significant proportion of which are usually in the form of equities.
- ‘smoothing’ the allocations to policies (declared returns) to cushion policyholders from short-term fluctuations in asset prices or other possible experience variations.
- for some products, sharing in certain of the profits or losses of the insurer, including those arising from mortality and expense risks.

### 4.3 *Declared Return*

A return declared each month while the policy is in-force. This may be positive or negative.

### 4.4 *Monthly Return Declaration Formula*

The formula used to declare the Fund’s monthly returns to policyholders.

### 4.5 *Policyholder tax funds*

CPF – Corporate Policyholder Fund

IPF – Individual Policyholder Fund

RTF – Risk Tax Fund

UPF – Untaxed & Retirement Taxed Policyholder Fund

### 4.6 *RSR Immediate Adjustment (%)*

A return declared when the RSR (%) exceeds 5% or falls below -5%, so as to avoid significant cross-subsidies between the policyholders invested in the portfolio.

## *4.7 Smoothing*

Smoothing is the process whereby the returns achieved are averaged over a period of time, rather than credited immediately to policyholders.. In the long term, it is expected that the total returns achieved will be distributed.

## *4.8 Head of Actuarial Function*

The Head of Actuarial Function is the actuary appointed by a long-term insurance company in accordance with the Insurance Act No 18 of 2017. This person should be a natural person who is permanently resident in the Republic, is a Fellow of the Actuarial Society of South Africa and has the appropriate practical experience as an actuary relating to long-term insurance business. The duties of the Head of Actuarial Function are set out in the Act and accompanying Prudential Standards.